

## DUNBLANE MEDICAL PRACTICE

### PATIENT PARTICIPATION GROUP MEETING MINUTES

Tuesday 21<sup>st</sup> September 2017

**Present:** Breda Seaman (Chairperson), Dr Cecilia Clark, Sue Lawson, Terence O'Byrne, Jessica Wullinger, Richard Duckworth, Alan Nichols, Jean Majury

**Apologies:** Alan Sharpe, Ken McDonald

#### **Minutes of Previous Meeting**

The minutes of the previous meeting were approved.

#### **Matters Arising**

The article for the website on the role of the two new Pharmacists is ongoing. Sue has updated the display on the TV in the waiting area, it is much improved and readable by all.

#### **Dementia Friendly Practice Training**

All staff are now trained with the exception of one new GP

#### **Medical Practice Environmental Audit**

The Head of facilities management has noted the audit, no specific actions identified. It was thought that the Health Board should at least sort out the end glass door which was considered very important. Action: Sue to chase up.

#### **Dementia Friendly City Update**

Bannerman's in the High St now have their dementia friendly award. Keith Brown MSP was in Dunblane this week, he was given a full briefing on the Dementia Project and was very supportive. He presented the award to the staff of Bannerman's.

Bannerman's near the Practice will do an environmental audit as they are currently refurbishing the premises.

The Memory Café is up and running for the last 3 weeks, up to 15 folk have attending including carers. Residents from Randolph Hill have attended. The High School has engaged with 30 pupils completing the Dementia Friendly training, one pupil will attend each week. The local Primary Schools are engaged and will have pupils attending on a regular basis. 23 volunteers have signed up for the Café. The venture is a resounding success. The official launch of the Café took place on September 20<sup>th</sup>.

Sally Magnusson will attend an event in the Cathedral on November 1<sup>st</sup> to talk about her Playlist for Life initiative.

#### **Autumn Newsletter**

No article has been received from the First Responder group on AEDs. Alan reported that a device has been placed on the wall at St Blane's which now gives a third

24 hour accessible device. The locations of all AEDs will be published. The AED notice on the Practice front door needs to be updated. **Action: Sue**

The changes to the ALFY service have not been notified by the Health Board. **Action: Breda to provide an article.**

An article on the Closer to Home initiative will be published.

A short article on Dementia Friendly Training to encourage folk to sign up

### **Practice News Update**

Practice staff are being trained to offer a Triage service to help ensure that GPs see the correct patients to reduce the workload on GPs. It is estimated that up to 40% of appointments do not need to involve a GP. This was due to be rolled out before Xmas but will now be in the New Year.

### **Update on GP Clusters**

This Government initiative forms part of the Quality Improvement system and is mandatory for all Practices. Dunblane is in a cluster with Bridge of Allan, Callander and some other rural practices. Dr Brennan is the lead. Projects include identification of Pre Diabetic patients Anticipatory Care Planning ( ACP) and Key Information Summaries (KIS) – Dunblane is already doing all these. The next initiative will be Cancer Care Macmillan Pathways. Funding is not related to the number of patients in a Practice which is an issue

### **Ageing Well Event**

It was agreed that the group should organise another event on a similar basis to last year. This event to be held towards the end of November. Terence agreed to help Breda organise the event. Sue will print posters once details are agreed.

### **Membership**

Terence will email all current members to ask them to confirm if they wish to continue their membership.

### **AOB**

Richard informed the group that the owner of the shop in Braco has announced it's closure, it is currently still open with much reduced stocks. It was noted that the shop provided a prescription collection service. There is a group working on trying to keep the shop operating on a permanent basis.

Alan raised the issue of equipment such as crutches and other aids being re-used. The Practice simply does not have the space to store any such equipment of the mechanism to distribute.

### **Date of Next Meeting**

February 22<sup>nd</sup> 2018 at 18.30

